



HUBER Global Service – always there for you!

A complete range of services for optimum product operation worldwide

More information,
downloads and
current news



HUBER Lifecycle Service

Superior technology systems require optimal operation if you want to make use of all economic advantages in the long run and to the full extent!

HUBER Service provides support in product operation with **comprehensive service and support** to ensure the customer gets back the expected return on investment.

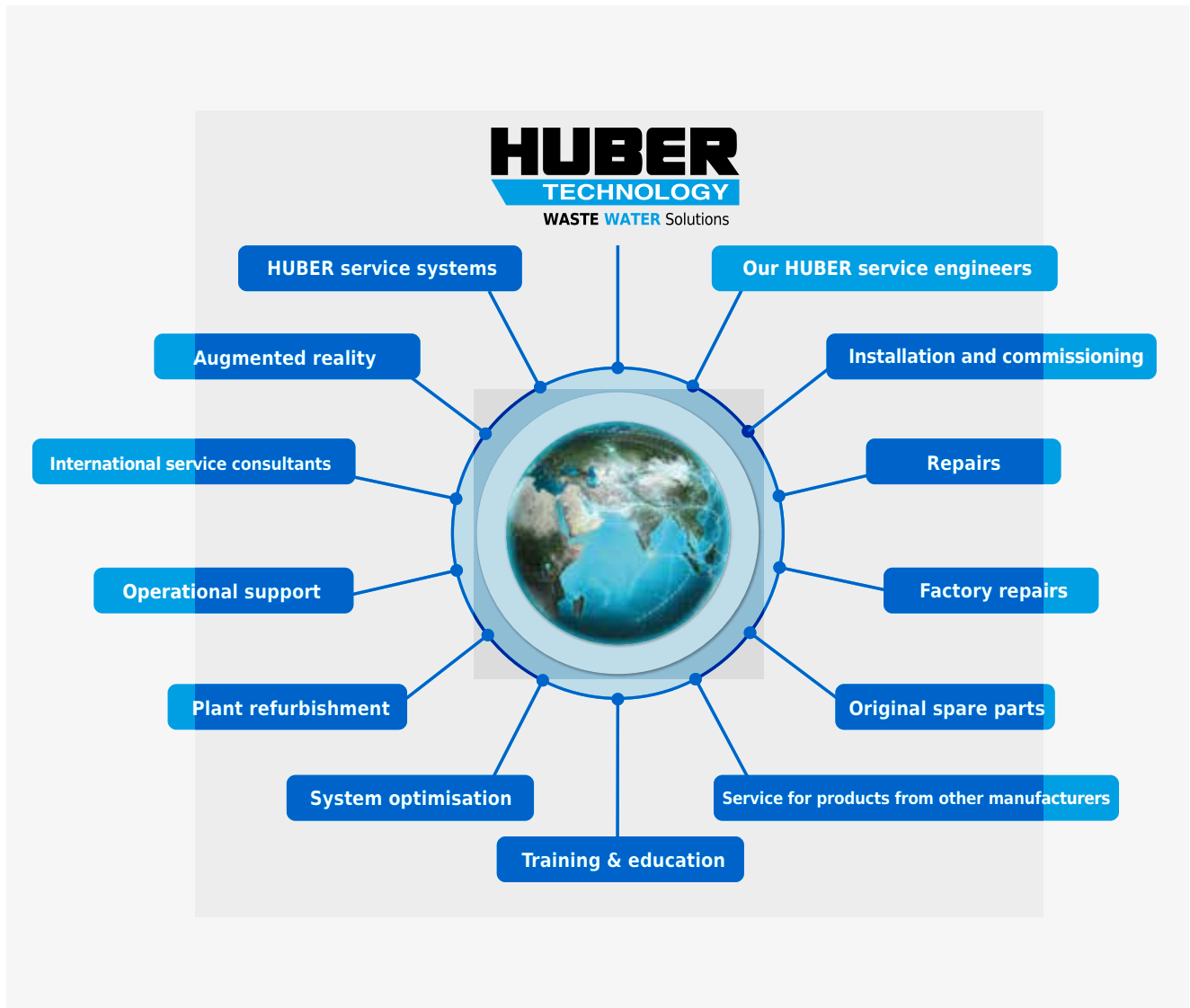
Maximum performance and plant availability at minimum operating costs.

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Call or write to:

By E-mail: service@huber.de

By phone: +49 8462201-455



Our HUBER service engineers

- ▶ Highly qualified personnel
- ▶ Outstanding quality of the work carried out
- ▶ Continuous training and further education on new products and the latest techniques
- ▶ Comprehensive know-how
- ▶ Selected planning especially for your requirements
- ▶ Environmentally conscious – digital process handling
- ▶ Warranty on services performed



Specialists on site for you.

Installation and commissioning

- ▶ By highly qualified HUBER service engineers
- ▶ Execution according to regulations including function test
- ▶ Instruction and training of site staff for best operation of the system



Successful start of operation due to professional installation.

Repairs

- ▶ Minimisation of downtimes
- ▶ High professional competence
- ▶ Highly flexible service team
- ▶ Warranty



Efficient and professional execution.

Factory repairs

- ▶ Dismantling on site
- ▶ Transport to the HUBER factory
- ▶ Complete overhaul with warranty
- ▶ Return transport to the site
- ▶ Installation & recommissioning with performance test



Complete overhaul at our HUBER factory.

Original spare parts

- ▶ 100% exact fit
- ▶ Flawless function
- ▶ Safety tested
- ▶ Certified
- ▶ Long-term reliability of operation
- ▶ Absolutely corrosion resistant due to accurate handling of stainless steel – pickling and passivation

Only original HUBER spare parts meet all requirements for optimal use in your HUBER machine.



Specially developed for the flawless operation of your machine.

Service for products from other manufacturers

- ▶ All service solutions from one source
- ▶ Spare parts service
- ▶ Repair service
- ▶ Maintenance service
- ▶ Plant optimisation service



Comprehensive service expertise from one source.

Training & education

- ▶ Demand-oriented training concepts
- ▶ On site or in our HUBER factory
- ▶ For new employees or to optimise and further develop existing knowledge

This provides your employees with knowledge of the highest quality!



Technical and specialist expertise to optimally develop your employees with the latest qualifications.

System optimisation

- ▶ Determination of the current status by analysing machine parameters such as operating hours, consumption of consumables, etc.
- ▶ Development of a machine and plant optimisation concept
- ▶ Derivation of necessary optimisation measures
- ▶ Guarantee of economic operation



Expert support for the optimal operation of your plant.

Plant refurbishment

- ▶ Consideration and demonstration of the economic efficiency of a refurbishment
- ▶ Development of a refurbishment plan based on your specific requirements and definition of necessary work
- ▶ Ensuring the service life of your plant through value-preserving service measures



Use of resources – for the sake of sustainability.

Operational support

- ▶ Support of your staff in operating your plants by HUBER service specialists
- ▶ Training and expert advice for operating personnel on site
- ▶ Development of individual operating solutions
- ▶ Service concept tailored exactly to your requirements
- ▶ Optimum operation of the entire plant



Transfer of know-how to the operating personnel for optimum operation of the entire system.

International service consultants

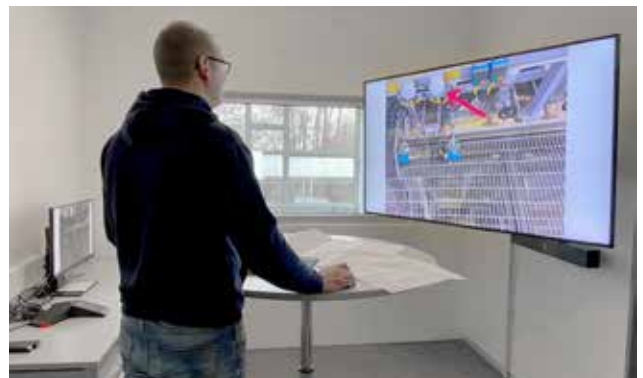
- ▶ On-site advice from experienced HUBER service specialists
- ▶ Information on the operation and condition of your machine
- ▶ Important information on necessary service measures



Customer proximity is our highest priority – on-site consultancy by HUBER experts.

Augmented reality

- ▶ The use of data glasses enables direct individual communication with a HUBER expert.
- ▶ HUBER service expertise – live for every customer, anywhere in the world
- ▶ Possible via smart devices (smartphone, tablet, laptop, etc.)



Remote support – not on site, yet there with you live.

HUBER Service worldwide

Start a long-term relationship with a competent partner at your side – HUBER Global Service.

With our worldwide HUBER service locations we are your competent contact around the clock. Even for complex challenges, we will find an economical and sustainable service solution for you and ensure smooth and reliable plant operation.

With our comprehensive service product portfolio, starting from installation and commissioning to spare parts supply, repair and preventive maintenance, we stand for all-round service.

All necessary repair and maintenance work is carried out in manufacturer quality and exclusively with original parts. Preventive service measures ensure that your system is always available.

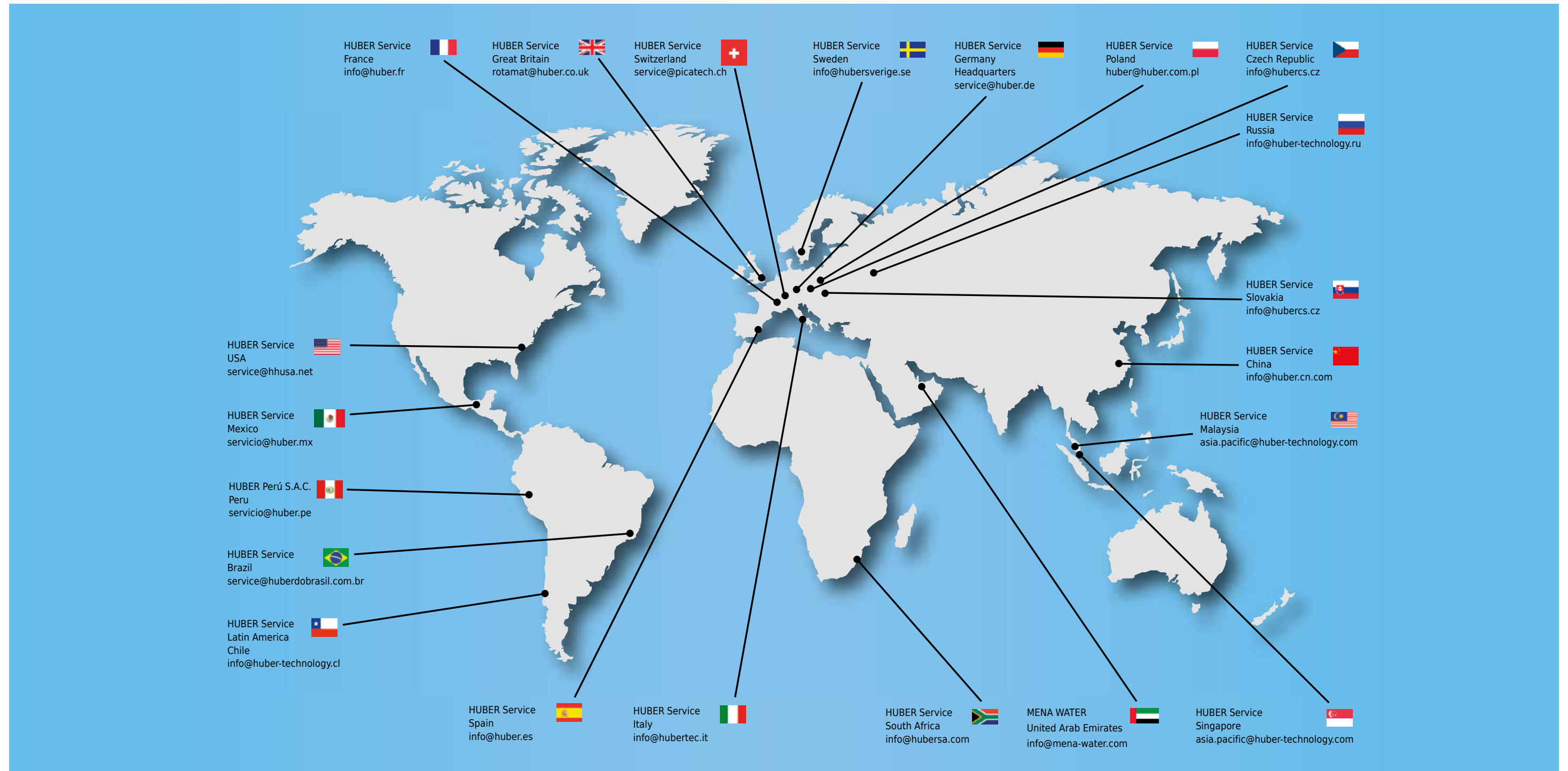
With our services, we ensure the long-term value retention of your machine, the minimisation of downtimes and the maximum efficiency of your machine technology.

In order to meet the constantly increasing demands, it is our special concern to always grow with these demands and to develop further – your requirement is our incentive!

We stand for excellent quality, punctual and high-quality processing, many years of experience and professional competence!

A strong and reliable partner – for the lifetime of the machine!

Your trust is our promise!



Available worldwide and active for you.

HUBER service systems

A HUBER Service and Maintenance Contract will guarantee you maximum operating reliability for you and your plants at constantly high system performance and at the same time low and calculable operating costs!

The contract provides regular, load and status dependent maintenance and detailed inspection by a HUBER service engineer. The detailed result of each inspection and maintenance is subsequently exactly documented in a machine-specific HUBER checklist.

It goes without saying that with every HUBER service contract we also guarantee the operational safety and availability of your equipment until the next service date. You get the "HUBER-Machine-Protection" service package as function & operation guarantee to cover this!



Type HS 1

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ Ensuring functional and operational safety with the "HUBER Machine-Protection-Letter"

Type HS 2

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ Ensuring functional and operational safety with the "HUBER Machine-Protection-Letter"
- ✓ 24/7 Hotline-Service
- ✓ 48-hour emergency service

Type HS 3

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ Ensuring functional and operational safety with the "HUBER Machine-Protection-Letter"
- ✓ 24/7 Hotline-Service
- ✓ 48-hour emergency service
- ✓ Machine and plant optimisation package

HUBER FULL SERVICE

NEW

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ 24/7 Hotline-Service
- ✓ 48-hour emergency service
- ✓ Spare parts and wear parts including shipping and transport costs
- ✓ Repairs and replacements of spare parts and wear parts
- ✓ Travel costs and associated additional expenses of the HUBER service technician assignment
- ✓ On-call service and weekend standby of our service technicians

On the safe side with a HUBER Service partnership.

HUBER SE

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Service

Subject to technical modification | 0,1 / 9 – 1.2023 – 11.2008