



## HUBER Global Service – always here for you!

A complete range of services for optimum product operation worldwide

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current news



# HUBER Lifecycle Service

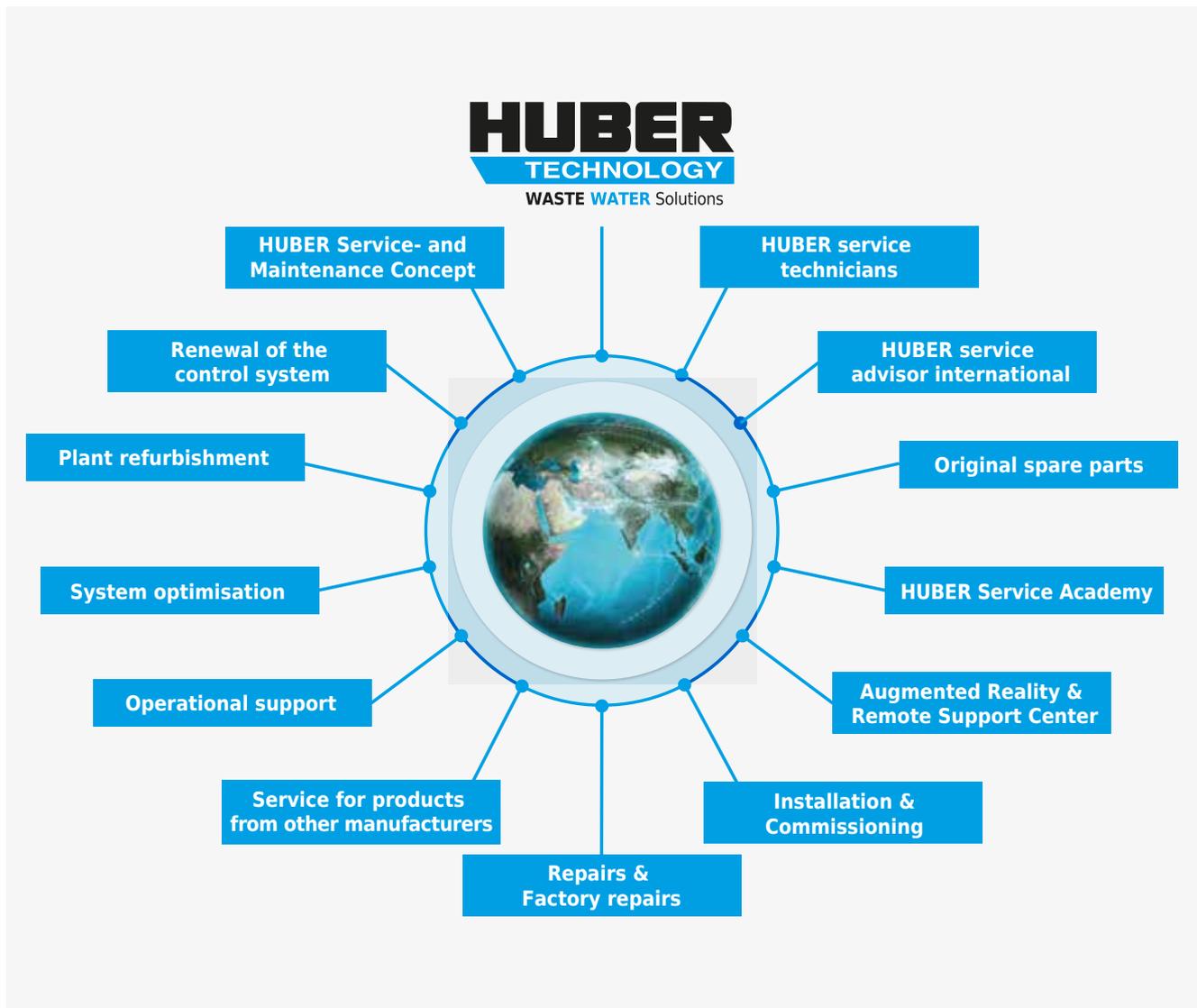
Superior technology systems require optimal operation if you want to make use of all economic advantages in the long run and to the full extent!

HUBER Service provides support in product operation with **comprehensive service and support** to ensure the customer benefits from the expected return on investment.

**Maximum performance and plant availability at minimum operating costs.**

## Contact the HUBER Service-Center:

By E-mail: [service@huber.de](mailto:service@huber.de)  
By phone: +49 8462201-455



### **HUBER service engineers**

- ▶ Highly qualified personnel
- ▶ Outstanding quality of the work carried out
- ▶ Continuous training and further education on new products and the latest techniques
- ▶ Comprehensive know-how
- ▶ Selected planning especially for your requirements
- ▶ environmentally conscious – digital process handling

### **Warranty on services performed.**

### **Global HUBER Consultancy Service**

- ▶ On-site advice from competent service specialists
- ▶ Information on the operation and condition of your machine
- ▶ Important information on necessary measures
- ▶ Many years of practical experience worldwide as a HUBER service technician

### **Our HUBER service consultants speak the same language as the operating and maintenance personnel at wastewater treatment plants**

### **Original spare parts**

- ▶ Manufacturer expertise (OEM)
- ▶ Guaranteeing compliance with all requirements for accurate fit and material quality
- ▶ In compliance with all safety requirements
- ▶ Complete corrosion protection thanks to pickling bath and passivation
- ▶ Reliable long-term spare parts supply

### **Only original HUBER spare parts meet all requirements for optimal use in your HUBER machine.**

### **HUBER service academy**

- ▶ Operator training & needs-based training concepts
- ▶ On site or in our HUBER factory
- ▶ For new employees or to optimise and further develop existing knowledge
- ▶ Theoretical knowledge transfer & practical handling of machine and process technology
- ▶ Reduce operating costs & optimise performance

### **This provides your staff with knowledge of the highest quality!**



*specialists on-site for you.*



*Customer proximity is our highest priority – on-site consulting from HUBER experts.*



*Specially developed for the flawless operation of your machine.*



*Technical and specialist expertise to optimally develop your employees with the latest qualifications.*

### **Augmented reality and remote support centre**

- ▶ The use of data glasses enables direct individual communication with a HUBER expert
- ▶ HUBER service expertise – live for every customer, anywhere in the world – via specially established communication centres
- ▶ project action and on-screen instructions onto a display built into the smartglasses to provide interactive support



*Sharing expert knowledge effectively and remotely.*

### **Installation and commissioning**

- ▶ By highly qualified HUBER service engineers
- ▶ Execution according to regulations including function test
- ▶ incl. functional test
- ▶ Instruction and training of site staff for best operation of the system



*Successful start of operation due to professional installation.*

### **Repairs**

- ▶ Minimisation of downtimes
- ▶ High level of expertise & highly flexible service team
- ▶ Warranty on work performed

### **Factory repairs**

- ▶ Disassembly on site and transport to the HUBER plant
- ▶ Complete overhaul with warranty
- ▶ Return transport, installation and recommissioning with performance test



*Efficient and professional execution.*

### **Service for products from other manufacturers**

- ▶ All service solutions from one source
- ▶ Repair service
- ▶ Maintenance service
- ▶ Spare parts service
- ▶ Plant optimisation service



*Comprehensive service expertise from a single source.*

### **Operational support**

- ▶ Support of your staff in operating your plants by HUBER service specialists
- ▶ Training and expert advice for operating personnel on site
- ▶ Development of individual operating solutions
- ▶ Service concept tailored exactly to your requirements
- ▶ Optimum operation of the entire plant



*Transfer of know-how to the operating personnel for optimum operation of the entire system.*

### **Plant optimisation**

- ▶ Determination of the current status by analysing machine parameters such as operating hours, consumption of consumables, etc.
- ▶ Development of a machine and plant optimisation concept
- ▶ Derivation of necessary optimisation measures
- ▶ Guaranteed cost-effective operation



*Expert support for the optimal operation of your plant.*

### **Plant refurbishment**

- ▶ Consideration and demonstration of the economic efficiency of a refurbishment
- ▶ Development of a refurbishment plan based on your specific requirements
- ▶ Definition of necessary work
- ▶ Ensuring the service life of your plant through value-preserving service measures



*conserving resources - in the spirit of sustainability.*

### **Retrofit - control unit replacement**

- ▶ Everything from a single source: one contact person for machine and control system
- ▶ Control system perfectly adapted to the machine
- ▶ Checking and replacement of the hardware
- ▶ Latest software releases
- ▶ Trouble-free installation according to the latest regulations, including all test protocols
- ▶ Fast availability of spare parts



*Steering into a safe future with new technologies.*

## Global HUBER Service

Start a long-term relationship with a competent partner at your side – HUBER Global Service.

With our worldwide HUBER service locations, we are your competent contact around the clock. Even for complex challenges, we will find an economical and sustainable service solution for you and ensure smooth and reliable plant operation.

With our comprehensive service product portfolio, starting from installation and commissioning to spare parts supply, repair and preventive maintenance, we stand for all-round service.

All necessary repair and maintenance work is carried out in manufacturer quality and exclusively with original parts. Preventive service measures ensure that your system is always available.

With our services, we ensure the long-term value retention of your machine, the minimisation of downtimes and the maximum efficiency of your machine technology.

In order to meet the constantly increasing demands, it is our special concern to always grow with these demands and to develop further – your requirement is our incentive!

We stand for excellent quality, punctual and high-quality processing, many years of experience and professional competence!

A strong and reliable partner – for the lifetime of the machine!

Your trust is our promise!



Available and working for you, worldwide.

## HUBER service and maintenance concepts

A HUBER service and maintenance contract will permanently guarantee you maximum operating reliability for you and your plants at constantly high system performance and at the same time low and calculable operating costs!

The contract provides regular, load and status dependent maintenance and detailed inspection by a HUBER service engineer. The detailed result of each inspection and maintenance is subsequently exactly documented in a machine-specific HUBER checklist.

It goes without saying that with every HUBER service contract we also guarantee the operational safety and availability of your equipment until the next service date. You get the "HUBER-Machine-Protection" service package as a function & operation guarantee to cover this!



### Type HS 1

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ Ensuring functional and operational safety with the "HUBER Machine-Protection-Letter"

### Type HS 2

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ Ensuring functional and operational safety with the "HUBER Machine-Protection-Letter"
- ✓ 24/7 Hotline-Service
- ✓ 48-hour emergency service

### Type HS 3

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ Ensuring functional and operational safety with the "HUBER Machine-Protection-Letter"
- ✓ 24/7 Hotline-Service
- ✓ 48-hour emergency service
- ✓ Machine and plant optimisation package

### HUBER FULL SERVICE

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ 24/7 Hotline-Service
- ✓ 48-hour emergency service
- ✓ Spare parts and wear parts including shipping and transport costs
- ✓ Repairs and replacements of spare parts and wear parts
- ✓ Travel costs and associated additional expenses of the HUBER service technician assignment
- ✓ On-call service and weekend standby of our service technicians

*On the safe side with a HUBER Service partnership.*

## HUBER SE

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## Service

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