



HUBER Service – always here for you!

A complete range of services for optimum product operation

More information,
downloads and
current news



HUBER Lifecycle Service

Ensured long-term operation

To fully realize all economic benefits of your HUBER equipment, you must ensure long-term optimal operation. HUBER Service has the knowledge and expertise to make certain that your machine saves you time and money in the long run.

HUBER Service provides support in product operation with **comprehensive service and support** to ensure the customer benefits from the expected return on investment.

Maximum performance and plant availability at minimum operating costs.

We offer consulting, installation and service.

We know that customer loyalty is built, not only on superior product quality, but also on the motivation of a product manufacturer to offer life-long product assistance.

HUBER is not just content with supplying products alone, but also feel responsible for the operation, functionality and performance of our equipment. We provide solutions to your problems and provide high caliber after sales service to match your high caliber machines. HUBER Service is your partner offering the service which ensures optimal, long-term, trouble-free operation of your machines throughout their whole product life cycle.

Our customers are our priority; your satisfaction is our bottom line.

Contact the HUBER Service-Center:

By E-mail: service@hhusa.net

By phone: 704-949-1010



Comprehensive service provides you with safety for operating your plant, an important point for both municipalities and industries. Supported by HUBER Service, you can more effectively reach your goal of a reliably functioning facility.

HUBER Service Technicians

- ▶ Highly qualified specialists
- ▶ Outstanding service quality
- ▶ Continuous training and further education on new products and the and current technology
- ▶ Comprehensive know-how
- ▶ Tailored planning to meet your specific requirements
- ▶ Environmentally conscious – fully digital process handling

Warranty on services performed.

HUBER Service Advisor

- ▶ On-site customer consulting from highly qualified service specialists
- ▶ In-depth information on the operation and condition of your HUBER equipment
- ▶ Important guidance on required actions and preventive measures
- ▶ Many years of hands-on field experience as former HUBER service technicians

Our HUBER Service Advisors speak the language of plant operators and maintenance staff at wastewater treatment facilities.

Original spare parts

- ▶ Manufacturer expertise (OEM)
- ▶ Guaranteed compliance with all requirements for accurate fit and material quality
- ▶ In compliance with all safety requirements
- ▶ Maximum corrosion protection thanks to full-bath pickling and passivation
- ▶ Reliable long-term spare parts supply

Only original HUBER spare parts made in the USA are recommended for optimal performance in your HUBER equipment.

HUBER Operator Trainings

- ▶ Operator training & needs-based training concepts
- ▶ On-site or in our Denver, NC manufacturing facility
- ▶ For new employees or to optimize and further develop existing knowledge
- ▶ Theoretical knowledge transfer & practical handling of machine and process technology
- ▶ Reduce operating costs & optimize performance

Provides maintenance staff with expert knowledge of installed equipment.



Specialists on-site for you.



Customer proximity is our highest priority – on-site consulting from HUBER experts.



Specially developed for the flawless operation of your HUBER equipment.



Technical and specialist expertise to optimally develop your employees with the latest qualifications.

Installation and commissioning

- ▶ By highly qualified HUBER service technicians
- ▶ Verification of correct installation according to HUBER specifications
- ▶ Performance testing including function test
- ▶ Instruction and training of site staff for optimal performance
- ▶ Detailed documentation of commissioning procedures and results



Successful start of operation through professional installation and commissioning.

On-site Repairs and Factory Repairs

- ▶ Expert troubleshooting and root cause analysis
- ▶ Tailored repair solutions based on your plant's requirements
- ▶ Disassembly on-site and transport to the HUBER plant
- ▶ Complete overhaul with warranty on work performed
- ▶ Return transport, installation and recommissioning with performance test
- ▶ Detailed repair documentation for full traceability and compliance
- ▶ Minimization of downtimes
- ▶ High level of expertise & highly flexible service team



Efficient and professional execution.

Service for products from other manufacturers

- ▶ All service solutions from one source
- ▶ Repairs
- ▶ Maintenance
- ▶ Spare parts service
- ▶ Plant optimization



Comprehensive service expertise from a single source.

Plant refurbishment

- ▶ Plant efficiency audits
- ▶ Development of a refurbishment plan based on your specific requirements
- ▶ Definition of necessary work
- ▶ Ensuring the service life of your plant through value-preserving service measures
- ▶ Implementation with minimal operational disruption
- ▶ Integration of latest technology standards
- ▶ Full documentation for internal records and compliance



Conserving resources – in the spirit of sustainability.

HUBER Maintenance Solutions and contracts for your requirements

A HUBER maintenance contract will permanently guarantee you maximum operating reliability for you and your plants at constantly high system performance and at the same time low and calculable operating costs!

The contract provides regular, load and status dependent maintenance and detailed inspection by a HUBER service technician. The detailed result of each inspection and maintenance is subsequently exactly documented in a machine-specific HUBER checklist.

It goes without saying that with every HUBER maintenance contract we also guarantee the operational safety and availability of your equipment until the next service date. You get the "HUBER-Machine Performance Commitment" package as a function & operation guarantee to cover this!



Type HMS 1

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ Ensuring functional and operational safety with the "HUBER-Machine Performance Commitment"

Type HMS 2

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ Ensuring functional and operational safety with the "HUBER-Machine Performance Commitment"
- ✓ 24/7 Hotline-Service
- ✓ 72-hour emergency service

Type HMS 3

- ✓ Annual, preventive maintenance in accordance with detailed manufacturer maintenance checklists
- ✓ Ensuring functional and operational safety with the "HUBER-Machine Performance Commitment"
- ✓ 24/7 Hotline-Service
- ✓ 72-hour emergency service
- ✓ Machine and plant optimisation package

On the safe side with a HUBER Service partnership.

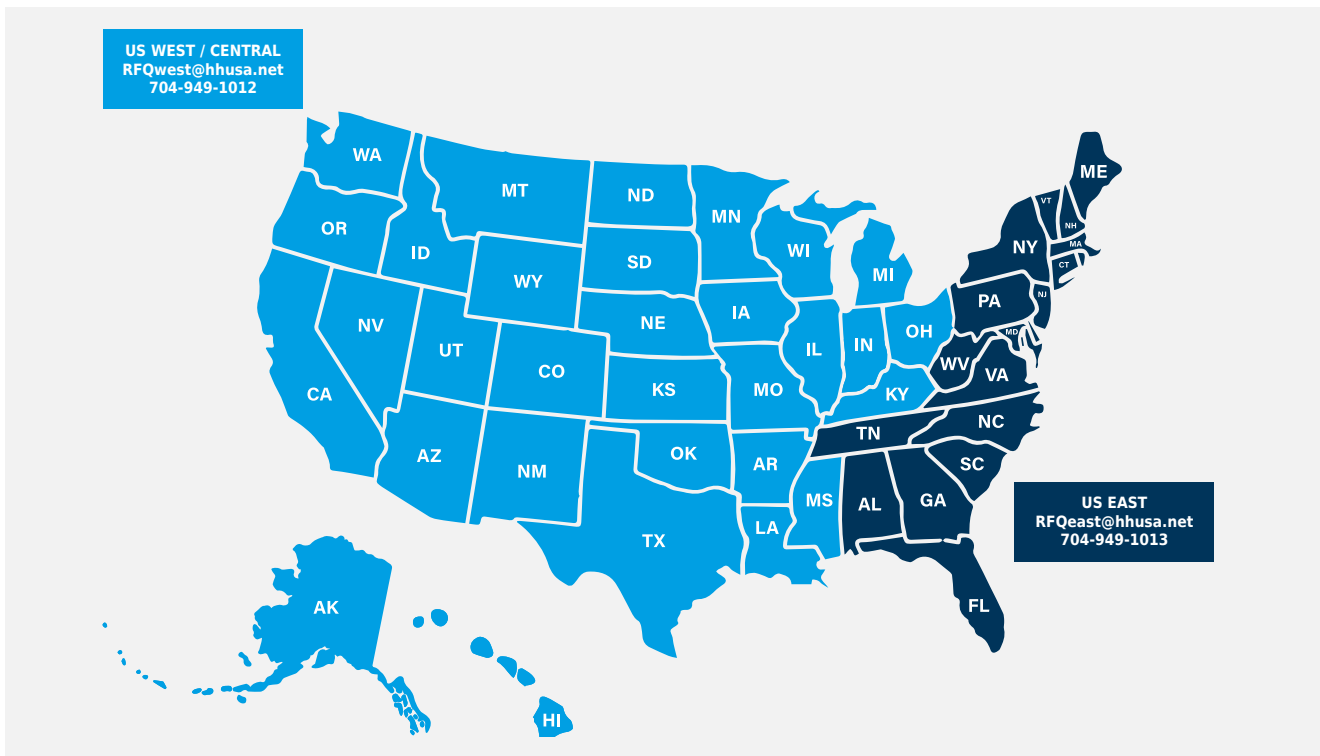
Our team is pleased to assist you in selecting the HUBER maintenance solution package that best meets the specific requirements of your plant and equipment. Contact us – we're here to help!



Contact the HUBER Service-Center:

By E-mail: maintenance-solutions@hhusa.net
By phone: 704-949-1010

HUBER Service – Start a Long-Term Partnership with a Trusted U.S. Service Provider



With our dedicated U.S. facility located in Denver, North Carolina, HUBER Service is your reliable partner for long-term equipment performance and peace of mind. We understand the operational demands and challenges faced by wastewater treatment facilities across the country. That's why we offer efficient, sustainable service solutions tailored to your needs—ensuring your HUBER systems operate reliably and smoothly at all times.

From installation and commissioning to spare parts, repairs, and preventive maintenance solutions, our comprehensive service portfolio supports the full lifecycle of your HUBER equipment. All work is performed in certified OEM quality using only genuine HUBER parts, guaranteeing long-term reliability and maximum performance.

Guaranteed availability during your local business hours – nationwide.

No matter where your facility is located, our experienced service team is available during your standard working hours, from 8 AM to 5 PM in your local time zone. This coast-to-coast coverage ensures timely support and direct communication when it matters most – without delay or time zone barriers.

We help you reduce downtime, maintain asset value, and maximize the efficiency of your equipment. Preventive service measures keep your plant running at full capacity – and your team confident in system reliability.

As operational requirements continue to grow, so does our commitment. We evolve with your expectations, because your challenges drive our progress.

With HUBER Service you benefit from:

- ▶ Decades of field-proven expertise
- ▶ Guaranteed availability aligned with your local working hours
- ▶ Reliable scheduling and high-quality execution
- ▶ OEM-level service delivered by U.S.-based experts
- ▶ A strong and dependable partner—for the entire life of your equipment. **Your trust is our promise.**

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Service

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